Bringing fibre to your home

The installation process

Great news, we can connect your home to fibre broadband in a single day.

We'll work with you to organise a date that you're available for the entire day, as you will need to be home or the time it takes us to get you connected.
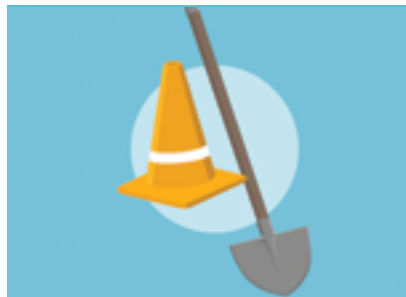
What's involved?

1 Plan

We'll meet you at your home to discuss and agree the path fibre will take to get from the boundary of your property to where the equipment will be installed inside your home.

Please allow two hours. Either yourself or someone you authorise needs to be present to agree to the plan.

2 Build

We'll complete the outside work to bring the fibre from the boundary to the outside wall of your home, as per the agreed plan.

3 Connect

Now we'll bring the fibre inside your home, run the internal cabling and connect you to our network.

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Information for single day installations.

The three installation methods

In most cases, we bring fibre broadband from the boundary of your property into your home via one or a combination of the following methods:
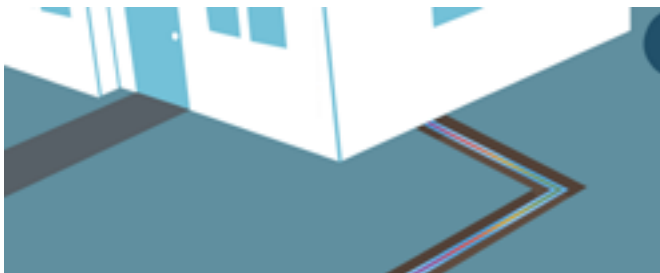

1 Fence line

Surface mounting the fibre cable to a suitable surface, such as the railing on a fence - avoiding unneccessary disruption to ground surfaces.

2 Slot cutting

Creating a very narrow cut (no more than 15mm wide) in a hard surface (such as concrete) usually following an existing join, installing the fibre cable and reinstating.

3 Trenching

Opening a trench in the ground in order to bury the fibre cable and reinstating the surface once the cable is installed.

Reinstatement of surfaces

Digging may be required for some of the installation methods and the need to do so will be discussed and agreed with you during the plan appointment.

We aim to minimise disruption to surfaces and will reinstate any surface we've disturbed on a **"like for like"** basis, for example asphalt where there was asphalt or grass seed where there was grass.

We can't guarantee to match surface finish or colour and our reinstatement is limited to the surface we've disturbed.

Questions or concerns?
Call us on **0800 434 273**
or visit **enable.net.nz**

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